

Cheat Sheet: What's New in HubSpot for Services

September 30, 2025

Service Hub

[Help Desk Workspace \[Pro\]](#)

[Help Desk Spaces \[Ent\]](#)

[Help Desk Reporting \[Pro\]](#)

[Help Desk Coaching \[Pro\]](#)

[SLA Pausing \[Pro\]](#)

[AI-Powered Feedback \[Pro\]](#)

Breeze*

[Customer Agent \[Pro\]](#)

[Breeze Studio \[Starter\]](#)

Smart CRM*

[Smart Digest \[Starter*\]](#)

HubSpot Marketplace**

[HubSpot Marketplace](#)

Connectors: [ChatGPT](#), [Claude](#), [Gemini](#)

Product Access Key

[Starter] Starter Plans and Above

[Pro] Professional Plans and Above

[Ent] Enterprise Plans and Above

* Plan may vary based on Hub access

** Plan availability depends on your third-party plan(s) and respects your HubSpot permissions.

